

QUALITY POLICY STATEMENT

XYZ Rail & Civils is committed to providing a range of services which meet or exceed the requirements of our customers.

- We will actively develop client and supplier relationships to establish, maintain and improve our standards of quality.
- We are committed to satisfying regulatory, statutory, customer and all other applicable quality requirements.
- We are committed to the continual improvement of our Quality Systems through the setting of objectives and targets which are an integral part of our Management Review. Progress against these objectives and targets will be regularly monitored and updated.
- To meet our commitments all staff must comply with the requirements placed upon the business and in addition to the practices documented within our Business Systems Manual, Operating Procedures and Operating Instructions which conform to the conditions and scope of our ISO 9001 certification.
- The Managing Director and Directors fully support this policy and will actively communicate and promote the importance and relevance of it and our Quality Systems to all our staff.
- All staff will make themselves aware of and comply with the requirements of the Quality Policy, Business Systems Manual, Operating Procedures and Operating Instructions and seek to continuously improve our Quality Systems.
- This Quality Policy will be made available to all staff at induction and via the Company Main Drive. The Policy is available to view by interested parties through the XYZ Rail & Civils website or upon request.
- This Quality Policy shall be reviewed as a result of significant changes to quality requirements or at least annually as part of the Management Review process defined in XYZ Rail & Civils Business Systems Manual.

Signed:



K. Taylor
Managing Director
Date: January 2021